

# NEW YORK STATE OFFICE FOR THE AGING

2 Empire State Plaza, Albany, NY 12223-1251

Kathy Hochul, Governor

An Equal Opportunity Employer

Greg Olsen, Acting Director

## PROGRAM INSTRUCTION

Number 23-PI-07

Supersedes

Expiration Date

**DATE:** May 5, 2023

**TO:** AAA Directors, Caregiver Coordinators

**SUBJECT: Program Year April 1, 2022 – March 31, 2023: Caregiver Resource Center (CRC) Reporting Requirements and Survey Report**

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**ACTION REQUESTED:** To comply with Caregiver Resource Center (CRC) reporting requirements for Program Year April 1, 2022 – March 31, 2023, use the following link to access the CRC survey report. Attached is a PDF of the CRC survey report for your convenience, but please respond using the link. This action is required by the counties implementing this program. These counties are: Broome, Cattaraugus, Clinton, Cortland, Fulton, Genesee, Madison, Monroe, Nassau, Onondaga, Orange, Putnam, Rockland, Steuben, Sullivan, Tompkins, and Westchester.

**RESPONSE DUE DATE:** CRC survey reports must be completed online by June 5, 2023.

Complete the CRC survey report using Microsoft Forms:

<https://forms.office.com/g/N2rdm1uEhj>

**PURPOSE:** The purpose of this Program Instruction (PI) is to provide instructions on reporting requirements for Caregiver Resource Centers for Program Year April 1, 2022 – March 31, 2023, and the CRC survey report to submit to NYSOFA.

**BACKGROUND:** Section 206 of the NYS Elder Law established the Caregiver Assistance Program within the New York State Office for the Aging (NYSOFA). Under

this program, NYSOFA is authorized to establish training and assistance programs for caregivers of individuals who are frail or disabled. Since its inception in the late 1980s, NYSOFA has provided annual funding to 17 Area Agencies on Aging (AAAs) for local CRCs to provide caregivers with information and assistance, counseling, support groups, and training, as well as initiatives including specialized training curricula for caregivers of adults with developmental disabilities, and minority populations. With the advent of the federal Older Americans Act Title III-E funded National Family Caregiver Support Program (NFCSP) in 2001, AAAs receiving this funding have coordinated their CRC programs with their NFCSP programs so that, from the caregiver perspective, there is a program consisting of a coordinated array of services that are comprehensive, complementary, and supplemental in nature.

### **CRC Goals and Objectives**

- To provide a single focal point of assistance to family members and other informal caregivers.
- To provide information and assistance, training, support groups, counseling, and technical assistance to caregivers so they may continue in their caregiving roles.
- To link caregivers with AAA and other community-based services.

### **Eligibility**

- Family and other informal caregivers of frail and/or disabled older adults.

### **Attachments Included**

- Attachment 1: Program Year 2022-23 CRC survey report – for reference. Please use the link provided in this PI to complete the survey report.

#### **PROGRAMS AFFECTED:**

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|--------------------------------------|--|--|
| <input type="checkbox"/> Title III-B | <input type="checkbox"/> Title III-C-1   | <input type="checkbox"/> Title III-C-2 |
| <input type="checkbox"/> Title III-D | <input type="checkbox"/> Title III-E   | <input type="checkbox"/> CSE           |
| <input type="checkbox"/> WIN         | <input type="checkbox"/> Energy  |  |
| <input type="checkbox"/> EISEP       | <input type="checkbox"/> NSIP  | <input type="checkbox"/> Title V       |
| <input type="checkbox"/> HIICAP      | <input type="checkbox"/> LTCOP   |  |
| <input type="checkbox"/> NY Connects | <input checked="" type="checkbox"/> Other: <b>Caregiver Resource Centers (CRC)</b> |  |

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